

**D-7417**

**Sub. Code**

**30811**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

First Semester

PRINCIPLES OF MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain briefly nature of Management.
2. What are the objectives of Planning.
3. What is meant by Decision Making.
4. What do you mean by Authority and responsibility.
5. Discuss the importance of orientation for the newly Recruiters in an Organisation.
6. List out the name of the contributors towards Motivation Theories.
7. Write short notes on Meaning of Co-ordination.
8. Explain briefly types of Communication.
9. What do you mean by "Business Ethics".
10. Explain – Total quality management.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

11. (a) Discuss briefly Evolution of management.

Or

- (b) Explain the contributions made by P.F. Drucker to Management.

12. (a) Elucidate the Principles of Planning.

Or

- (b) Write short notes on centralization and Decentralization.

13. (a) “Training is essential for enhancing better performance among employees”. Discuss.

Or

- (b) Elaborate Psychological aspects of motivation.

14. (a) Examine Transactional leadership Theory.

Or

- (b) What are the characteristics and importance of coordination.

15. (a) Explain objectives of controlling and narrate process of Control Devices.

Or

- (b) What is Six Sigma and explain its importance in Management.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of five questions.

16. Explain the contribution made by Henry Fayol to Management.
  17. Elaborate components of Planning and its importance in Management.
  18. Discuss any two Motivation Theories.
  19. Explain the meaning of Leadership and its styles.
  20. Describe the relevance of Values and Ethics in Management.
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**D-7418**

**Sub. Code**

**30812**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

First Semester

ORGANIZATIONAL BEHAVIOUR

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What are the challenges of OB?
2. Write the meaning of personality.
3. What do mean Trait theory?
4. Explain formal group.
5. What do you mean organizational power?
6. Write the meaning of personality.
7. What is constructive conflict?
8. Specify factors affecting organizational climate.
9. What is organizational change?
10. Write the role of OD.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain the meaning of OB and its elements.

Or

- (b) Write a note on organizational commitment.

12. (a) What is emotional intelligence?

Or

- (b) Explain decision-making process.

13. (a) Write a note on Team work.

Or

- (b) Effective use of power – Explain.

14. (a) Limitations of power – Discuss.

Or

- (b) What are the consequences of organizational conflict?

15. (a) Analyse factors affecting communication.

Or

- (b) Resistance to change – Explain.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Challenges and opportunities of OB – Explain.
  17. What are the factors affecting job satisfaction?
  18. Poultry the factors creating political behaviour.
  19. Communication process – Explain.
  20. Analyse the problems and process of OD.
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**D-7419**

**Sub. Code**

**30813**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

First Semester

HUMAN RESOURCE MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What are the challenges in Human Resource Management?
2. What do you mean by Job Analysis?
3. List out types of test in employee testing – selection.
4. What is meant by orientation and training?
5. Discuss the need for executive development.
6. What do you understand the term social security?
7. Explain – Job evaluation.
8. Discuss on importance of career development.
9. Write short notes on collective bargaining.
10. Narrate Human Resource Information system.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain concept and objectives of Human Resource Management.

Or

- (b) Write briefly different models of Human Resource Management.

12. (a) Describe sources of recruitment.

Or

- (b) Discuss training methods and its importance.

13. (a) Explain the programs available for Executive Development.

Or

- (b) Write short notes in (i) Bonus (ii) Incentives and (iii) Fringe Benefits.

14. (a) What are the methods of controlling process?

Or

- (b) Discuss various welfare measure which promotes employee's performance.

15. (a) Write briefly the role of workers participation in management on maintaining discipline in industries.

Or

- (b) Elaborate an importance of Personnel Research and Personnel Audit.



PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Describe phases of Human Resource Management.
  17. Discuss role of human resource manager.
  18. Explain an importance of orientation and training for maintaining and promoting performance among workers.
  19. Elaborate statutory and non-statutory benefits which improves employee commitment.
  20. Discuss an importance of Human Resource Information system on promoting employee's performance.
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**D-7420**

**Sub. Code**

**30814**

DISTANCE EDUCATION

M.A. DEGREE EXAMINATION, DECEMBER 2022.

First Semester

Personnel Management and Industrial Relations

LABOUR LEGISLATIONS – I

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. List out provisions relations to welfare as per factories Act 1948.
2. Specify employer's liability for compensation.
3. Explain Industrial Dispute.
4. What do you mean Lay-off?
5. Define shops.
6. What do you mean ESI?
7. Explain the term provident fund.
8. Mention briefly exemption relating to the act.
9. Who is called contract labour?
10. Specify any two labour legislations.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain provisions related to health as given in Factories Act 1948.

Or

- (b) Elucidate the details of Licensing and Registration of Factories.

12. (a) Examine reference of Industrial Disputes.

Or

- (b) Describe the causes for strike.

13. (a) Enumerate the details of unfair labour practices.

Or

- (b) Specify salient provisions of shops and establishment Act 1947.

14. (a) Explain benefits of ESI Act 1948.

Or

- (b) What are the benefits of Employees Provident Fund and miscellaneous Act 1952?

15. (a) Explain briefly exemptions relating to the Act.

Or

- (b) Describe the importance of contract labour regulation and Abolition Act 1970.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Discuss salient features of Factories Act 1948.
  17. Explain an importance of workmen's Compensation Act 1923.
  18. Describe important provisions of Industrial Dispute Act 1947.
  19. Elaborate salient features of Employees State Insurance Act 1948.
  20. Discuss salient features of contract Labour Regulation and Abolition Act 1970.
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**D-7421**

**Sub. Code**

**30821**

DISTANCE EDUCATION

M.A. (PM and IR) DEGREE EXAMINATION,  
DECEMBER 2022.

Second Semester

PUBLIC PERSONNEL ADMINISTRATION

(CBCS 2018-2019 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain the Nature of Public Personnel Administration.
2. Specify any Specialists Services.
3. Mention any three objectives of Training.
4. Explain the concept of Civil Service.
5. Explain types of Recruitment.
6. What do you mean Personnel Policy?
7. Write a note on an importance of Promotion.
8. Write the importance of Training.
9. What is Redressal of Public Grievances?
10. Write any three Retirement Benefits.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write a note on Significance of Public Personnel Administration.

Or

- (b) Describe Scope of Personnel Administration.

12. (a) Describe Career Planning and Development.

Or

- (b) Explain Importance of Promotion.

13. (a) Explain the Importance of Civil Services.

Or

- (b) Write a note on Functions of UPSC.

14. (a) Explain the Implications of features of Management change.

Or

- (b) Explain the types of Promotion.

15. (a) Explain Concept of Public Grievances.

Or

- (b) Write a note on importance of Morale.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain Public Services and its role in Administrative System.
  17. Explain the Functions of Central and State Training Institutes.
  18. Discuss the Need and Importance of Recruitment.
  19. Discuss the Importance of Retirement Benefits and its relationship with Morale of Public Servants.
  20. Explain Types of Civil Services and its significance.
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**D-7422**

**Sub. Code**

**30822**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Second Semester

LABOUR LEGISLATIONS-II

(CBCS 2018-2019 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Write the importance of Bonus.
2. Specify Eligibility for getting Bonus.
3. Mention any three objectives of Payment of Gratuity Act 1972.
4. Explain the concept of Wages.
5. Define Minimum Wage.
6. Write any two objectives of Payment of Wages Act 1936.
7. Write a note on an importance of Standing Orders.
8. Define Trade Union.
9. Write a note on interpretation of Standing orders.
10. Specify any two Labour Legislations.



PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain the Legal deduction from Bonus Payable.

Or

- (b) Describe Set on and Set off allocable Surplus.

12. (a) Describe the provisions relating to responsibility for Payment of Wages with reference to Payment of Wages Act 1936.

Or

- (b) Explain Fixation of Wage Periods.

13. (a) Explain the provisions related to Appointment of Advisory Board specified in Minimum Wages Act 1948.

Or

- (b) Write a note on Procedure for fixing and receiving Minimum Wages.

14. (a) Explain the Role of Certifying Officer under Industrial Employment (Standing Orders) Act 1946.

Or

- (b) Explain the Liabilities of Trade Union.

15. (a) Elucidate the importance of Payment of Bonus Act.

Or

- (b) Write a note on importance of Payment of Gratuity Act.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain the Salient features of Payment of Bonus act.
  17. Explain Salient features of Payment of Gratuity Act 1972.
  18. Discuss the Need and Importance of Labour Legislations.
  19. Discuss Salient features of Minimum Wages Act 1948.
  20. Highlight the significance of Industrial Employment (Standing Orders) Act 1946.
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**D-7423**

**Sub. Code**

**30823**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Second Semester

TRAINING AND DEVELOPMENT

(CBCS 2018-2019 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. List out Objectives of Training.
2. Explain Need Assessment of Training.
3. Explain the meaning of Employees Training.
4. What do you mean off the Job Training?
5. Write Short notes on Executive Development Programme.
6. Write the significance of Evaluation of Training.
7. What do you mean CPA?
8. How do you choose Trainers?
9. How for Games helps in conducting the Programmes.
10. Mention any two Management Associations associated with providing Training.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Elaborate the Development of HRD Strategies.

Or

- (b) Explain Operational level of Training.

12. (a) Elaborate Training in Service Organizations.

Or

- (b) Explain the functions of Employees Training.

13. (a) Elaborate Areas of Training.

Or

- (b) Write a note on Key Performance Parameter.

14. (a) Describe Cost Benefit Analysis.

Or

- (b) Explain Learning Cycles.

15. (a) Discuss the importance of CSR on Training.

Or

- (b) Explain kirkpatric's model of Evaluation.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Discuss the difference among Education, Training and Development.
  17. Explain Need and Importance of Employees Training.
  18. Discuss the Nature and Significance of Evaluation of Training.
  19. Discuss the Role of Trainer on Training.
  20. Discuss the Role of Managers on Training.
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**D-7424**

**Sub. Code**

**30824**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Second Semester

BUSINESS ENVIRONMENT

(CBCS 2018 – 19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What are the dynamic factor of Business Environment?
2. Explain Political Environment.
3. Write short note on Capacity utilization.
4. What do you mean Labour Legislation?
5. Write short notes on Social Environment.
6. Explain the role of Information Technology.
7. Explain Cooperative sectors.
8. What do you mean Globalization?
9. WTO – Explain.
10. What is Taxation.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the importance of scanning the Business Environment.

Or

- (b) Explain Government policy and SSI.

12. (a) Elaborate the role of Private sectors on Industrial Development.

Or

- (b) What do you mean Financial Market Structure?

13. (a) Explain Fiscal Deficits and Inflation.

Or

- (b) Discuss the importance of Workers participation in Management.

14. (a) What do you mean Technology Policy.

Or

- (b) Describe the role of IDRA.

15. (a) Explain Facets of Liberalization.

Or

- (b) Discuss the aspects of Privatization and its impact on Business Development.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of five questions.

16. Describe Micro and Macro economics to the Business.
  17. Explain Financial System and Business Capital.
  18. Discuss Legal Environment and its importance of Business.
  19. Explain the role of WTO in Global Economic Development.
  20. Discuss the role of Technological Environment on Business environment.
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**D-7425**

**Sub. Code**

**30831**

**DISTANCE EDUCATION**

**M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.**

**Third Semester**

**BUSINESS LAW**

**(CBCS 2018 – 2019 Academic Year Onwards)**

**Time : Three hours**

**Maximum : 75 marks**

**PART A — (10 × 2 = 20 marks)**

**Answer ALL questions.**

1. Explain the meaning Contract.
2. What do you mean Consideration?
3. What do you mean Pledge?
4. Write short note on Rights of an Unpaid Seller.
5. Specify any two Laws on Carriage of Goods.
6. Define Insurance.
7. Explain Memorandum of Association.
8. What are the different kinds of Companies?
9. Write briefly the importance of Board Meeting.
10. Explain Digital Signature.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

11. (a) Explain Classification of Contract on the basis of Validity.

Or

- (b) Discuss the procedure of Offer and Acceptance.

12. (a) Explain the remedies for Breach of Contract.

Or

- (b) Enumerate the Conditions and Warranties of Sale.

13. (a) Discuss the features of the Carriage by Air Act 1972.

Or

- (b) Describe the types of Negotiable Instruments.

14. (a) Explain Dissolution of Firms.

Or

- (b) Describe the importance of Life Insurance Corporation Act 1956.

15. (a) Explain an importance of Information Technology Act 2000.

Or

- (b) Discuss Salient features of Right to Information Act 2005.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Discuss Salient features of Indian Contract Act 1872.
  17. Describe the importance of Insurance.
  18. Explain Rights and Liabilities of the Railways Act 1989.
  19. Discuss the importance features of Indian Partnership Act 1932.
  20. Explain the Process of Formation of a Company.
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**D-7426**

**Sub. Code**

**30832**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Third Semester

MANAGEMENT INFORMATION SYSTEM

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What are the types of Information System?
2. Write briefly elements of Information System?
3. What do you mean AI?
4. Explain Merits of MIS.
5. Write a note on electronic mail.
6. Explain Local area networks.
7. List out Functional Information Systems.
8. Write brief note on Value added networks.
9. Explain Hardware Standards.
10. What do you mean IS Controls?

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

11. (a) Elaborate Concept of Information System.

Or

- (b) Discuss Pre-requisites of an effective MIS.

12. (a) Describe Pitfalls in MIS.

Or

- (b) Explain Importance of Electronic bulletin board systems.

13. (a) Discuss advantages of Communication networks.

Or

- (b) Describe MIS and Information Resource Management.

14. (a) Explain MIS for Finance.

Or

- (b) Elaborate Digital Networks.

15. (a) Explain Secondary storage media and devices.

Or

- (b) Discuss Ethics for IS Professional.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of five questions.

16. Explain Characteristics and basic requirements of MIS.
  17. Discuss MIS Vs data processing.
  18. Describe Communication Channels and its advantages and disadvantages.
  19. Explain MIS functions and features.
  20. Discuss Managing Information Systems and Technologies.
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**D-7427**

**Sub. Code**

**30833**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Third Semester

INDUSTRIAL RELATION MANAGEMENT

(CBCS 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain Labour Movement.
2. What do you mean constitution of India?
3. Explain ILO.
4. Write short note on Training Schemes.
5. Explain Conciliations.
6. What do you mean Adjudication?
7. Explain Code of Discipline.
8. What do you mean Strike?
9. Write briefly the importance of Grievance redressal.
10. Explain Social Security.

PART B — (5 × 5 = 25 marks)

Answer ALL questions. Choosing either (a) or (b).

11. (a) Explain Fundamental Rights and Directive Principles of State Policy

Or

- (b) Discuss the Trade Unions and Economic development

12. (a) Explain the ICFTU and WFTU.

Or

- (b) Enumerate PCR rights.

13. (a) Discuss the types of Negotiations.

Or

- (b) Explain Workers participation in Industry.

14. (a) Explain Process of Collective Bargaining.

Or

- (b) Discuss the importance of Government machinery in bringing Industrial Peace.

15. (a) Explain the importance of Safety Insurance.

Or

- (b) Discuss the importance of Personnel Counseling.



PART C — (3 × 10 = 30 marks)

Answer any THREE out of five questions

16. Explain Salient features of Constitution of India.
  17. Discuss the development of Trade Unionism in India.
  18. Discuss the role of Government Employers and the Unions in Industrial Relations.
  19. Explain Types and Functions of Safety Organization.
  20. Explain various forms of Employee Communication.
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**D-7428**

**Sub. Code**

**30834**

DISTANCE EDUCATION

M.A (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Third Semester

PRINCIPLES OF ECONOMICS

(CBCS 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. What do you mean Scarcity?
2. Define Micro Economics.
3. Explain Law of Demand.
4. What do you mean Fixed Cost?
5. Explain Explicit Cost.
6. What do you mean Marginal revenue?
7. Explain Interest and Market Behaviour.
8. What do you mean Perfect Competition?
9. What do you mean Wage?
10. Explain National Income Concept.

PART B — (5 × 5 = 25 marks)

Answer ALL questions. Choosing either (a) or (b).

11. (a) Explain the reading and working with Graphs

Or

- (b) Discuss Law of Equi-Marginal utility.

12. (a) Explain Factors affecting Elasticity of Demand.

Or

- (b) Elaborate the meaning and concept of Production.

13. (a) Discuss the Private and Social Cost.

Or

- (b) Discuss conditions of Competitive Equilibrium.

14. (a) Explain Liquidity Preference Theory on Interest.

Or

- (b) Explain Monopolistic Competition.

15. (a) Explain the Theory of Wage.

Or

- (b) Explain Classical Modern (Keynesian) Approach.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions

16. Discuss application of Managerial Economics to Business.

17. Explain theory of Demand.

18. Discuss Marginal Revenue and Marginal Cost.
  19. Explain Nature and types of Competition.
  20. Explain Macro Economic Analysis and its variables.
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**D-7429**

**Sub. Code**

**30841**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Fourth Semester

COMPENSATION MANAGEMENT

(CBCS 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain Wage Structure
2. What do you mean Perfect Competition?
3. Write short note on Wage differentials
4. Explain Executive Compensation.
5. What do you mean Job Evaluation?
6. Explain Non Monetary Incentive Schemes.
7. How for Merit cum Reward helps for Promotion?
8. Explain the Objectives of Incentives Payments
9. Explain Minimum Wage
10. How for Compensation motivates workers?

PART B — (5 × 5 = 25 marks)

Answer ALL questions. Choosing either (a) or (b).

11. (a) Discuss Safety Measures.  
Or  
(b) Describe Elements of Good Wage Plan.
12. (a) Explain Surveying Pay and compensation practices.  
Or  
(b) Elaborate Incentives for Direct and Indirect categories.
13. (a) What do you mean Employee stock option plan?  
Or  
(b) Explain Trade unionism.
14. (a) Explain Key Performance Parameters.  
Or  
(b) Write short note on Service benefits related to wage determination parameters.
15. (a) Discuss key provisions of Payment of Bonus Act.  
Or  
(b) Explain Scope of International compensation.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of five question

16. Explain Compensation based on macroeconomic and microeconomic factors
17. Discuss Principles and Procedures of Job Evaluation Programmes

18. Explain Institutional mechanism for wage determination performance parameters
  19. Examine the compensation enhances workers job satisfaction
  20. Compensation management plays a significant role in industries – Discuss
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**D-7430**

**Sub. Code**

**30842**

DISTANCE EDUCATION

M.A.(PM&IR) DEGREE EXAMINATION, DECEMBER 2022.

Fourth Semester

GLOBAL HUMAN RESOURCE MANAGEMENT

(CBCS 2018 - 19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define Human Resource Management.
2. Explain Recruitment.
3. What do you mean Global Human Resource Management?
4. Explain Direct Compensation.
5. Write short notes on Motivation.
6. What do you mean Brain Bank?
7. Explain Global HR Training?
8. Write short notes on Labour Relations.
9. Define Trade Union.
10. Explain IBRD.



PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain Scope of International Human Resource Management.

Or

- (b) Elaborate Issues in staff selection of expatriates.

12. (a) Explain Current Scenario of Global Placements.

Or

- (b) Discuss Causes of Pay differences.

13. (a) Discuss the Challenges of Training and Development.

Or

- (b) Explain approaches of International Compensation.

14. (a) Discuss the relationship between Employer and Employee on HR Relations Management.

Or

- (b) Explain Japanese approaches to Labour relation.

15. (a) Explain Global Compensation Process.

Or

- (b) How do you develop International staff and Team?

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain Operative Functions of HRM.
17. Discuss the challenges faced in managing Cross-Cultural diversities.

18. Explain Types of Compensation structure in MNCS.
  19. Discuss Areas of Training on Global HR Training.
  20. Discuss UK and European approaches to Labour Relations.
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**D-7431**

**Sub. Code**

**30843**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Fourth Semester

EMOTIONAL COMPETENCE

(CBCS 2018-2019 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain the meaning of Emotion.
2. What do you mean Emotional awareness?
3. Write short note on Self Confidence.
4. Explain Self Control.
5. What do you mean Passive Emotions?
6. Explain the meaning of Motivation.
7. What do you mean Political Awareness?
8. Define Communication.
9. Explain Work Environment.
10. What do you mean Emotional Intelligence?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Discuss significance of Emotional Intelligence

Or

- (b) Describe Types of Emotional Competencies.

12. (a) Explain Career Planning.

Or

- (b) Elaborate Mutual trust.

13. (a) What do you mean Achievement Drive?

Or

- (b) Explain characteristic of Leadership.

14. (a) What do you mean Empathy?

Or

- (b) Explain the Objectives of Team and Group.

15. (a) Discuss the Guidelines for Learning Emotions.

Or

- (b) Explain Stress and Causes of Stress.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain types of Emotional Competence.
  17. Discuss Leadership traits.
  18. Explain Social Skills.
  19. Elaborate Multiple Intelligences.
  20. Explain fundamentals of Emotional Competence.
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**D-7432**

**Sub. Code**

**30844**

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, DECEMBER 2022.

Fourth Semester

ORGANISATIONAL DEVELOPMENT

(CBCS 2018-2019 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What do you mean Assumptions in Organizational Development?
2. Explain OD Intervention.
3. What are the uses of Action Research?
4. Explain Group process Intervention.
5. Explain TQM.
6. List out methods of T-group Training.
7. Explain briefly the implementation of Organizational Development.
8. What do you mean Comprehensive Intervention?
9. Write a note on Client relationship.
10. Who is called Trainer?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain Nature of Organizational Development.

Or

- (b) Enumerate practice of Organizational Development.

12. (a) Discuss Action Research as a process.

Or

- (b) How to use Action Research in Organizational Development?

13. (a) Explain Quality of work life.

Or

- (b) Discuss the relationship between Organizational Development and Organizational Performance.

14. (a) Discuss Models of Planned change.

Or

- (b) Explain Current Scenario of Organizational Development.

15. (a) Discuss Gestalt approach of Team building.

Or

- (b) Explain Team Intervention.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Describe Scope of Organizational Development.
  17. Explain application of action research in Organizational Development.
  18. Examine the importance of Coaching and Monitoring in Training.
  19. Elaborate key consideration in Organizational Development.
  20. Explain theories of Organizational Development.
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